

## Veterans Inc. Client Services Programs

- I. Transitional Housing (New England; VA GPD – Male beds)**
- i. GPD Eligibility: Homeless & 1+ day active duty (GPD: VA must approve admission)
  - ii. Must engage in Case Management and work toward permanent housing. Program Fee.
  - iii. GPD Locations in Lewiston, ME, Bradford, VT, & New Britain, CT
    1. Bed Types: SITH (1yr+) & Bridge (90 days). ME (24); VT (20); CT (20)
  - iv. **Contact:** Local *Regional Manager* or Admissions: [admissions@veteransinc.org](mailto:admissions@veteransinc.org)
- II. Transitional Housing (Central MA – Male beds)**
- i. MA TH Eligibility: Homeless & 1+ day active duty. Site Coordinator must approve.
  - ii. Must engage in Case Management and work toward permanent housing. Program Fee.
  - iii. TH Location: C&C in Worcester, MA. 18 beds.
  - iv. **Contact:** C&C *Site Coordinator* or Admissions: [admissions@veteransinc.org](mailto:admissions@veteransinc.org)
- III. Emergency Shelter ESG (Worcester, MA Male & Female beds)**
- i. Eligibility: Literally Homeless & History of Military Service
  - ii. Must engage in Case Management and work toward next steps in appropriate housing
  - iii. Two locations in Worcester, MA
    1. Male beds:10; double room occupancy (veterans only)
    2. Female beds 14; single room occupancy (civilians may be accepted)
  - iv. **Contact:** *Site Coordinator* or Admissions: [admissions@veteransinc.org](mailto:admissions@veteransinc.org)
- IV. GPD Case Management/Housing Retention**
- i. Eligibility: Leaving homeless program for permanent housing; at risk of losing housing.
  - ii. Not already receiving case management; some exceptions for VA programs
    1. SSVF may be able to provide one-time TFA, if low income
  - iii. Work on housing stability in new housing with case management services
  - iv. Services in MA, CT, & ME. Speak with contact for exact location of services.
  - v. **Multiple Contacts:** Local *Regional Manager* or *MA Case Manager (Kaitlyn Feraco)*
- V. Employment & Training (HVRP, CODE)**
- i. HVRP = Homeless Veterans Reintegration Program; CODE = Call of Duty Endowment
  - ii. HVRP Eligibility: 1+ day active duty, at risk/homeless, no Dishonorable, job seeking
    1. NG/Reserves require Federal Activation
  - iii. CODE Eligibility: Post 9/11 service; no Dishonorable discharge, career-oriented jobs
  - iv. Must work with case management for employment related assistance including resume writing, interview skills, job search, and more. Some funds to help with trainings/gear.
  - v. Location: ME, VT/NH, MA, RI, CT, MT/ND. See contact for exact counties served.
  - vi. *MA ONLY:* Additional program to assist military service members in C/W MA
    1. Military service history, no dishonorable. Available only: 7/1/23-6/30/24.
  - vii. **Multiple Contacts:** Local *Regional Manager* or *Grant Lead* (ME, VT/NH, MA, CT, RI/SE MA, MT/ND) or *E&T Manager* Nicole Buck: [nicolebuck@veteransinc.org](mailto:nicolebuck@veteransinc.org)

## Veterans Inc. Client Services Programs

### **VI. Supportive Services for Veteran Families (SSVF) New England & Montana**

- i. Eligibility: 1+ days active duty, no Dishonorable/BCD Court Martial, Homeless/At Risk, Low Income (50% of Area Median Income, can go up to 80% on a case by case)
- ii. Work on housing stability, resource connections, with case management
- iii. Temporary financial assistance available for housing stabilization related costs
- iv. Locations: MT, New England (no Boston area). Speak with contact for exact locations.
- v. Specialty projects under SSVF currently include:
  1. Shallow Subsidy (payment of 50% of rent for 2 years)
  2. Healthcare Navigation (assistance with accessing healthcare and services)
  3. Legal Services (paid attorney available in certain circumstances)
  4. Landlord Incentives & Housing Navigation (SNOFA) available case by case
- vi. **Contact SSVF Manager** Zara Brockman: [zarabrockman@veteransinc.org](mailto:zarabrockman@veteransinc.org) for New England or *MT Grant Lead*: Lacey Herbst, [laceyherbst@veteransinc.org](mailto:laceyherbst@veteransinc.org)

### **VII. Vet-AOE: Assertive Outreach & Engagement (SSG Fox SPGP / Suicide Prevention) MA**

- i. Eligibility: Veteran 1+ Days Active Duty; low risk for suicide (past history/ideation)
- ii. Connects Veterans to VA and other wellness resources.
- iii. Financial assistance for items relating directly to mental health/suicide prevention
- iv. **Contact Program Manager** Lisa O'Sullivan [lisaosullivan@veteransinc.org](mailto:lisaosullivan@veteransinc.org)

### **VIII. DVS – Outreach (MA)**

- i. Eligibility: History of Military Service, MA Resident
- ii. Case management for accessing benefits (public & veteran specific)
- iii. Family members of veterans are also eligible for assistance
- iv. **Contact Outreach Manager** Jesa Fife [jesafife@veteransinc.org](mailto:jesafife@veteransinc.org)

### **IX. Veterans Food Pantry**

- i. First and Third Thursday of every month; Saturdays added!
  1. Holiday Harvest held Tuesday before Thanksgiving (Closed Thanksgiving)
- ii. Eligibility: history of military service, in need of food
- iii. **Contact Outreach Manager** Jesa Fife [jesafife@veteransinc.org](mailto:jesafife@veteransinc.org)

### **X. Veterans Inc. Recovery Programs**

- a. Independence Hall (Shrewsbury): [www.recoverindependence.org](http://www.recoverindependence.org)
  - i. Inpatient CSS - Clinical Stabilization Services (substance use issue; 2-4 weeks)
  - ii. **Contact IH Admissions** at 508-845-6176 or [IHADmissions@veteransinc.org](mailto:IHADmissions@veteransinc.org)
  - iii. Outpatient IOP - Intensive Outpatient Program (2+ weeks)
  - iv. **Contact IOP Clinician**: Roni LeBeau-Bushee [veroniclebeau-bushee@veteransinc.org](mailto:veroniclebeau-bushee@veteransinc.org)
- b. Grove Therapeutic Community (Worcester)
  - i. Inpatient RRS-COE - Residential Rehabilitation Services (dual diagnosis; up to 12 mo.)
  - ii. **Contact IH Admissions** at 508-845-6176 or [IHADmissions@veteransinc.org](mailto:IHADmissions@veteransinc.org)

Contact the *Director of Client Services*, Katherine Person [katherineperosn@veteransinc.org](mailto:katherineperosn@veteransinc.org) with any questions.

## **Veterans Inc. Client Services Programs**

### **Programs & Locations**

Worcester, MA: SSVF, E&T (HVRP/CODE), GPD CM/HR, ESG, RRS

Shrewsbury, MA: CSS, IOP

Springfield, MA: SSVF, E&T

East Providence, RI (including SE MA): SSVF, E&T, CDBG

New Britain CT: GPD, SSVF, GPD CM/HR, E&T

Lewiston, ME: GPD, SSVF, E&T, GPD CM/HR

Concord, NH: SSVF, E&T

Bradford, VT: GPD, SSVF, E&T, Perm. Housing  
*Some staff work out PH program Woodsville, NH*

Montana/North Dakota: E&T & SSVF  
*Offices in Billings & Missoula; Remote team located in Helena, MT, Fargo, ND & Bismarck, ND.*

### **Location POCs – Central MA**

#### **Worcester, MA - ESG/TH at C&C**

Jerry Casimir, *Site Coordinator*

Veterans Inc. 233 Canterbury St. Worcester, MA 01610

Cell: (508) 871-6656 Fax: (508) 752-0402

Email: [jerrycasimir@veteransinc.org](mailto:jerrycasimir@veteransinc.org)

#### **Worcester, MA – ESG Women’s Program**

Sarah Sorensen, *Site Coordinator*

Veterans Inc. Worcester, MA 01610

Cell: (508) 735-8845 Fax: (508) 752-3546

Email: [sarahsorensen@veteransinc.org](mailto:sarahsorensen@veteransinc.org)

*Exact location not shared as clients could have DV history*

### **Location POCs – Western MA**

#### **Springfield, MA**

Christian M. DiLuzio, *Western MA Team Lead*

Veterans Inc. 1 Federal St Bldg. 101 Springfield, MA 01105

Cell: (508) 277-7316/ eFax: (508) 546-1255

Email: [christiandiluzio@veteransinc.org](mailto:christiandiluzio@veteransinc.org)

## **Veterans Inc. Client Services Programs**

### **Location POCs – Beyond MA**

*Rhode Island, Connecticut, Vermont, New Hampshire, Maine, Montana & North Dakota*

#### **East Providence, RI**

Zara Brockman, *SSVF Program Manager*

860 A Waterman Ave, Suite 6 East Providence, RI 02914

Cell: (401) 595-5253 / Fax (401) 223-6533

Email: [zarabrockman@veteransinc.org](mailto:zarabrockman@veteransinc.org)

Dan Lepore, *HVRP Grant Lead*

860 A Waterman Ave, Suite 6 East Providence, RI 02914

Cell: (508) 769-7321 / Fax (401) 223-6533

Email: [daniellepore@veteransinc.org](mailto:daniellepore@veteransinc.org)

#### **New Britain, CT**

Daniel S Walsh, *Regional Manager, CT*

Veterans Inc. 232 Arch ST, New Britain CT 06051

Direct Line (508) 791-1213 X1901 Cell: [\(860\) 335-7679](tel:8603357679) / Fax: 1 (860) 371-2295

Email: [danielwalsh@veteransinc.org](mailto:danielwalsh@veteransinc.org)

#### **Lewiston, ME**

Ray Michaud, *Regional Manager, ME*

Veterans Inc. 393 Main St. Lewiston, ME 04240

Cell: 207-298-0993 Office: 508-791-1213 x2302

Email: [raymichaud@veteransinc.org](mailto:raymichaud@veteransinc.org)

#### **Concord, NH**

Cynthia M. Langdon, *SSVF Shallow Subsidy Coordinator*

Veterans Inc. 10 Ferry St Suite 438, Concord, NH 03301

Cell: 603-247-5283 Fax: 6030947-2275

Email: [cynthialangdon@veteransinc.org](mailto:cynthialangdon@veteransinc.org)

#### **Bradford, VT**

Katie Haley, *Regional Manager, VT/NH*

Veterans Inc. 378 North Main Street, Bradford, VT 05033

Cell: 802-451-9189 / Fax: 802-610-1012

Email: [katiehaley@veteransinc.org](mailto:katiehaley@veteransinc.org)

#### **Montana/North Dakota**

Chris Grudzinski, *Director MT/ND*

Veterans Inc. 711 Central Ave Suite 123 Billings, MT 59102

Cell: (406) 413-8939 / Fax: (406) 709-5043

Email: [chrisgrudzinski@veteransinc.org](mailto:chrisgrudzinski@veteransinc.org)