

Veterans Inc. Client Services Programs

I. Transitional Housing (New England; VA GPD – Male beds)

- i. GPD Eligibility: Homeless & 1+ day active duty (GPD: VA must approve admission)
- ii. Must engage in Case Management and work toward permanent housing. Program Fee.
- iii. GPD Locations in Lewiston, ME, Bradford, VT, & New Britain, CT
 - 1. Bed Types: SITH (1yr+) & Bridge (90 days). ME (24); VT (20); CT (20)
- iv. **Contact:** Local *Regional Manager* or Admissions: admissions@veteransinc.org

II. Transitional Housing (Central MA – Male beds)

- i. MA TH Eligibility: Homeless & 1+ day active duty. Site Coordinator must approve.
- ii. Must engage in Case Management and work toward permanent housing. Program Fee.
- iii. TH Location: C&C in Worcester, MA. 18 beds.
- iv. **Contact:** C&C *Site Coordinator* or Admissions: admissions@veteransinc.org

III. Emergency Shelter ESG (Worcester, MA Male & Female beds)

- i. Eligibility: Literally Homeless & History of Military Service
- ii. Must engage in Case Management and work toward next steps in appropriate housing
- iii. Two locations in Worcester, MA
 - 1. Male beds:10; double room occupancy (veterans only)
 - 2. Female beds 14; single room occupancy (civilians may be accepted)
- iv. **Contact:** *Site Coordinator* or Admissions: admissions@veteransinc.org

IV. GPD Case Management/Housing Retention

- i. Eligibility: Leaving homeless program for permanent housing; at risk of losing housing.
- ii. Not already receiving case management; some exceptions for VA programs
 - 1. SSVF may be able to provide one-time TFA, if low income
- iii. Work on housing stability in new housing with case management services
- iv. Services in MA, CT, & ME. Speak with contact for exact location of services.
- v. **Multiple Contacts:** Local *Regional Manager* or *MA Case Manager (Kaitlyn Feraco)*

V. Employment & Training (HVRP, CODE)

- i. HVRP = Homeless Veterans Reintegration Program; CODE = Call of Duty Endowment
- ii. HVRP Eligibility: 1+ day active duty, at risk/homeless, no Dishonorable, job seeking
 - 1. NG/Reserves require Federal Activation
- iii. CODE Eligibility: Post 9/11 service; no Dishonorable discharge, career-oriented jobs
- iv. Must work with case management for employment related assistance including resume writing, interview skills, job search, and more. Some funds to help with trainings/gear.
- v. Location: ME, VT/NH, MA, RI, CT, MT/ND. See contact for exact counties served.
- vi. *MA ONLY:* Additional program to assist military service members in C/W MA
 - 1. Military service history, no dishonorable. Available only: 7/1/23-6/30/24.
- vii. **Multiple Contacts:** Local *Regional Manager* or *Grant Lead* (ME, VT/NH, MA, CT, RI/SE MA, MT/ND) or *E&T Manager Nicole Buck*: nicolebuck@veteransinc.org

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VI. Supportive Services for Veteran Families (SSVF) New England & Montana

- i. Eligibility: 1+ days active duty, no Dishonorable/BCD Court Martial, Homeless/At Risk, Low Income (50% of Area Median Income, can go up to 80% on a case by case)
- ii. Work on housing stability, resource connections, with case management
- iii. Temporary financial assistance available for housing stabilization related costs
- iv. Locations: MT, New England (no Boston area). Speak with contact for exact locations.
- v. Specialty projects under SSVF currently include:
 1. Shallow Subsidy (payment of 50% of rent for 2 years)
 2. Healthcare Navigation (assistance with accessing healthcare and services)
 3. Legal Services (paid attorney available in certain circumstances)
 4. Landlord Incentives & Housing Navigation (SNOFA) available case by case
- vi. **Contact SSVF Manager** Zara Brockman: zarabrockman@veteransinc.org for New England or *MT Grant Lead*: Lacey Herbst, laceyherbst@veteransinc.org

VII. Vet-AOE: Assertive Outreach & Engagement (SSG Fox SGP / Suicide Prevention) MA

- i. Eligibility: Veteran 1+ Days Active Duty; low risk for suicide (past history/ideation)
- ii. Connects Veterans to VA and other wellness resources.
- iii. Financial assistance for items relating directly to mental health/suicide prevention
- iv. **Contact Program Manager** Lisa O'Sullivan lisaosullivan@veteransinc.org

VIII. DVS – Outreach (MA)

- i. Eligibility: History of Military Service, MA Resident
- ii. Case management for accessing benefits (public & veteran specific)
- iii. Family members of veterans are also eligible for assistance
- iv. **Contact Outreach Manager** Jesa Fife jesafife@veteransinc.org

IX. Veterans Food Pantry

- i. First and Third Thursday of every month; Saturdays added!
 1. Holiday Harvest held Tuesday before Thanksgiving (Closed Thanksgiving)
- ii. Eligibility: history of military service, in need of food
- iii. **Contact Outreach Manager** Jesa Fife jesafife@veteransinc.org

X. Veterans Inc. Recovery Programs

- a. Independence Hall (Shrewsbury): www.recoverindependence.org
 - i. Inpatient CSS - Clinical Stabilization Services (substance use issue; 2-4 weeks)
 - ii. **Contact IH Admissions** at 508-845-6176 or IHADmissions@veteransinc.org
 - iii. Outpatient IOP - Intensive Outpatient Program (2+ weeks)
 - iv. **Contact IOP Clinician**: Roni LeBeau-Bushee veroniclebeau-bushee@veteransinc.org
- b. Grove Therapeutic Community (Worcester)
 - i. Inpatient RRS-COE - Residential Rehabilitation Services (dual diagnosis; up to 12 mo.)
 - ii. **Contact IH Admissions** at 508-845-6176 or IHADmissions@veteransinc.org

Contact the *Director of Client Services*, Katherine Person katherineperosn@veteransinc.org with any questions.

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Programs & Locations

Worcester, MA: SSVF, E&T (HVRP/CODE), GPD CM/HR, ESG, RRS

Shrewsbury, MA: CSS, IOP

Springfield, MA: SSVF, E&T

East Providence, RI (including SE MA): SSVF, E&T, CDBG

New Britain CT: GPD, SSVF, GPD CM/HR, E&T

Lewiston, ME: GPD, SSVF, E&T, GPD CM/HR

Concord, NH: SSVF, E&T

Bradford, VT: GPD, SSVF, E&T, Perm. Housing
Some staff work out PH program Woodsville, NH

Montana/North Dakota: E&T & SSVF

Offices in Billings & Missoula; Remote team located in Helena, MT, Fargo, ND & Bismarck, ND.

Location POCs – Central MA

Worcester, MA - ESG/TH at C&C

Jerry Casimir, *Site Coordinator*

Veterans Inc. 233 Canterbury St. Worcester, MA 01610

Cell: (508) 871-6656 Fax: (508) 752-0402

Email: jerrycasimir@veteransinc.org

Worcester, MA – ESG Women’s Program

Sarah Sorensen, *Site Coordinator*

Veterans Inc. Worcester, MA 01610

Cell: (508) 735-8845 Fax: (508) 752-3546

Email: sarahsorensen@veteransinc.org

Exact location not shared as clients could have DV history

Location POCs – Western MA

Springfield, MA

Christian M. DiLuzio, *Western MA Team Lead*

Veterans Inc. 1 Federal St Bldg. 101 Springfield, MA 01105

Cell: (508) 277-7316/ eFax: (508) 546-1255

Email: christiandiluzio@veteransinc.org

Veterans Inc. Client Services Programs

Location POCs – Beyond MA

Rhode Island, Connecticut, Vermont, New Hampshire, Maine, Montana & North Dakota

East Providence, RI

Zara Brockman, *SSVF Program Manager*

860 A Waterman Ave, Suite 6 East Providence, RI 02914

Cell: (401) 595-5253 / Fax (401) 223-6533

Email: zarabrockman@veteransinc.org

Dan Lepore, *HVRP Grant Lead*

860 A Waterman Ave, Suite 6 East Providence, RI 02914

Cell: (508) 769-7321 / Fax (401) 223-6533

Email: daniellepore@veteransinc.org

New Britain, CT

Daniel S Walsh, *Regional Manager, CT*

Veterans Inc. 232 Arch ST, New Britain CT 06051

Direct Line (508) 791-1213 X1901 Cell: [\(860\) 335-7679](tel:8603357679) / Fax: 1 (860) 371-2295

Email: danielwalsh@veteransinc.org

Lewiston, ME

Ray Michaud, *Regional Manager, ME*

Veterans Inc. 393 Main St. Lewiston, ME 04240

Cell: 207-298-0993 Office: 508-791-1213 x2302

Email: raymichaud@veteransinc.org

Concord, NH

Cynthia M. Langdon, *SSVF Shallow Subsidy Coordinator*

Veterans Inc. 10 Ferry St Suite 438, Concord, NH 03301

Cell: 603-247-5283 Fax: 6030947-2275

Email: cynthialangdon@veteransinc.org

Bradford, VT

Katie Haley, *Regional Manager, VT/NH*

Veterans Inc. 378 North Main Street, Bradford, VT 05033

Cell: 802-451-9189 / Fax: 802-610-1012

Email: katiehaley@veteransinc.org

Montana/North Dakota

Chris Grudzinski, *Director MT/ND*

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